

Security in the Agencies



Important

- Any process of delivery/receipt of money, do it only through our counters. Do not accept help from others that ensure to have the possibility to accelerate this process.
- All information regarding to products, services, procedures, and concerns will be answered in the Customer's Service area.
- Remember, you should not count the money while you are in the queue.
- If you see something strange, please notify to the security personnel.
- Avoid withdrawing high amounts in cash. If this is necessary, request police vigilance.

Nationwide agencies in:

Azuay, Guayas, Pichincha, Cañar, El Oro, Loja, Los Ríos, Santa Elena, Santo Domingo de los Tsáchilas and Morona Santiago

Call Center 07 413 5000